



Hate Aid

How do I document hate speech on TikTok?

To legally document hate speech, you must take a screenshot of the hate text. Screenshots serve as **evidence**. They document **where, when, who wrote what**.

In addition to the comment, a legally secure screenshot must contain the complete date (DD.MM.YYYY) and time of the reported content as well as the (user) name of the alleged perpetrator. In addition, the context in which the comment was posted must be visible.

On most Windows computers, the key combination **Alt + Print + Ctrl** works here. For Apple, **Cmd + Shift + 3** is the key combination. Detailed instructions on how to take a screenshot can be found, for example, [here for Mac](#), [here for Windows](#) und [here for Linux](#). It also makes sense to take another screenshot **to record the date and time** when the hate comment was recorded. The easiest way to do this is with the **Atomshot** browser plug-in. If the program does not work for you, it is also enough to have the time and date on your screen. You can read [here](#) about how to download Atomshot. A tutorial on how to use Atomshot can be found [here](#). Important: Atomshot only works in the Chrome browser.

Step 1: Save context

The best way to document a hate text is to place it directly below the post to which it refers. It must be clear whom the hate comment is directed at and that it is not, for example, responding to one of the other comments within the discussion.

On TikTok, there are several ways to do this:

1. If the content to be backed up is **part of the video**, it can be backed up to the phone's memory via the small „Share“ button.
2. If the content is a **comment on the video**, it can be saved via a screenshot. This works differently from phone to phone. In the app version of TikTok, the screen area is unfortunately so limited that the video is no longer visible with an open comment column. So here it makes sense to save the video and take a screenshot of the comment.

It may happen that the screenshot disappears in the clipboard. In this case you have to paste the screenshot directly into a Word document using **Ctrl + V** or **Cmd + V**. Close all windows that you do not want to be visible on the screenshot.

For private messages, too, it is important to be clear about the context that triggered the hate message. This can be, for example, a public post or comment.



Source: TikTok

Here you can download the video. Not all users have this feature enabled. If it is not activated, you should save the video using the „Copy link“ function.

Step 2: Save date and time

It is also difficult to determine the time/date of a comment. Only the date is displayed in small letters next to the comment. Even for videos, only the date of uploading is displayed.

Step 3: Content of the comment

Copy and save the comment, the perpetrator's profile name, and the URL of the comment, video, and profile in text form, such as in a Word document.

Step 4: Save the perpetrator's profile

The perpetrator's profile must also be saved. Click on the name or profile picture to go to the person's profile. Take a screenshot. Also copy and save any links that could provide information about the identity of the perpetrator.

Step 5: Fill in the reporting form

All collected evidence must be entered into our [reporting form](#).